



# Equifax

## The Situation, uncovering the challenges

Equifax, one of the largest global credit reporting agencies sought out Transition's expertise in the merging of two its CBD offices into one brand new workplace located in North Sydney.

## Our Solutions

As a long-term client of Transition's, Equifax knew their relocation was in safe experienced hands. The scope involved coordinating the installation of over 350 work points, plus plan for the movement of existing office items across 2- stages. The Transition team undertook these works in alignment with the scheduled stages despite sourcing alternative access to the existing buildings as they were no loading areas or docks to facilitate the physical move.

## We delivered

- **An integrated**, two stage move programme
- Developed a **specific and precise scope of requirements** to ensure relocation services and IT connectivity
- A **comprehensive programme of works** - the integration of staff from 2 sites into 1 meant all details (no matter the size) mattered
- Identified opportunities to leverage resources throughout project delivery to save on time and **mitigate risk**

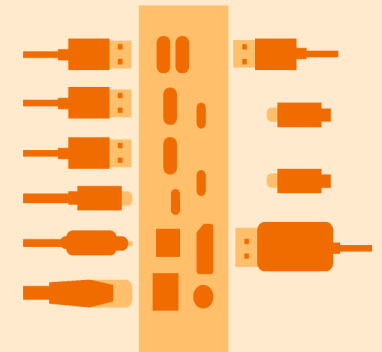
## The Differences we made

- **Successful installation of over 350 work points without a single error**
- We developed **targeted messaging that was concise** and communicated to staff what was happening, at which office and when
- We **regularly liaised with the Project Team** to ensure tasks were on track and to monitor and manage an evolving relocation scope of requirements.
- **Despite multiple changes made during the physical phase**, staff were able to commence on site on Day 1 as planned

## About Equifax

Equifax Inc. is an American multi nation consumer credit reporting agency, headquartered in Atlanta, Georgia and is one of the three largest consumer credit reporting agencies. In addition to credit and demographic data and services to business, Equifax sells credit monitoring and fraud prevention services directly to consumer.

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